



4/10/20

Dear Parents and Guardians-

Orchard Place continues to monitor the COVID-19 situation. You will continue to receive regular Orchard Place Campus updates via email as the situation evolves. You can also reference all parent communication on the Campus page of the Orchard Place website at: <https://www.orchardplace.org/services/orchard-place-campus>.

Here are today's updates-

1. Yesterday we used our text alerting system to inform you of the changes to the visitation policy in addition to sending via email. If you **DID NOT** receive a text alert yesterday evening, please inform your list so we can be sure we you and the correct phone number on our lists.
2. A youth can request to wear a mask if they wish to do so, this is not required at this time. We will supply youth with a simple procedure mask if they request for one. You can also supply them with a cloth mask if preferred.
3. We have additional technology ordered to increase the video-chatting capability at our units; these are scheduled to arrive by mid-week.
4. Starting **Monday April 13th**, youth will increase their number of call days out to every other day instead of just 2 per week.
5. Also on **Monday April 13th**, when you call to the unit, you can ask to either do a Skype chat or a phone call with your child. Please understand until our technology increases,

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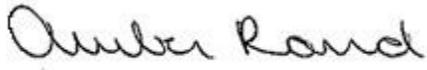
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we may not be able to immediately conduct a video chat but will do so as soon as it is available.

6. Most of our double rooms do not allow for the beds to be placed 6 feet apart. To better facilitate the 6 feet distancing between roommates, the youth will adjust their sleeping position to be sleeping head to toe and not head to head.

These are unprecedented times for everyone and can be challenging to navigate. We encourage you to continue to utilize your own self-care plans and social support systems. As always, your child's therapist or building supervisor are available to discuss your concerns or questions.

Sincerely,



Amber Rand, LMHC, IAADC
Campus Vice President



Dr. Stephen R. Mandler
Chief Medical Officer, Orchard Place
Board Certified in Child & Adolescent Psychiatry