



4/23/20

Dear Parents and Guardians-

Orchard Place continues to monitor the COVID-19 situation. You will continue to receive regular Orchard Place Campus updates via email as the situation evolves. You can also reference all parent communication on the Campus page of the Orchard Place website at: <https://www.orchardplace.org/services/orchard-place-campus>.

Here are today's COVID resources-

1. Iowa Multi-lingual COVID-19 Phone Line provided by Refugee Alliance of Central Iowa and Lutheran Services in Iowa.

Coronavirus (COVID-19) impacts our life, information and services. We can help answer questions and connect you to doctors and support services for any needs. The help is available in your language. Your call is free and confidential. You will speak with staff and interpreters during business hours, or leave a message and we will call you back.

Business Hours: Monday-Friday 8:30am-5pm

Native Language Voicemail: 24 hours/7 days a week

Please call **877.558.2609** and select your language from the menu to be connected to an operator and interpreter or to leave a message.

Spanish – 1

• **Arabic - 2**

• **Swahili – 3**

• **Kinyarwanda – 3**

• **Kirundi/Kinyamulenge – 3**

• **French – 4**

• **Burmese – 5**

• **Karen – 5**

• **Karenni – 5**

• **Nepali – 6**

• **Somali – 7**

• **Tigrinya – 8**

• **Kunama – 8**

• **Amharic – 8**

Orchard Place
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Fax: (515) 246-3599

Orchard Place Campus
925 SW Porter Avenue
Des Moines, Iowa 50315
Phone: (515) 285-6781
Fax: (515) 287-9695

Child Guidance Center
808 Fifth Avenue
Des Moines, Iowa 50309
Phone: (515) 244-2267
Fax: (515) 244-1922

PACE Juvenile Center
620 Eight Street
Des Moines, Iowa 50309
Phone: (515) 697-5700
Fax: (515) 697-5701

Orchard Place Foundation
925 SW Porter Avenue
Des Moines, Iowa 50315
Phone: (515) 287-9610
Fax: (515) 287-9695

- Nuer – 9
- Maban – 9
- Vietnamese – 0

- Mandarin Chinese - *
- Other Languages/English -#

2. Unity Point has recently launched a Behavioral Health Urgent Care clinic in Des Moines which can be a helpful mental health resource for both children and adults.

UnityPoint Health – Behavioral Health Urgent Care will provide services to individuals in central Iowa.

1250 East 9th Street | Des Moines 10 a.m. – 8 p.m. | 7 days a week
(515) 263-2632

Services include, but are not limited to:

- Mental health services
- Psychiatric evaluation and assessment
- Addiction medicine
- Crisis services
- Community resources

Onsite coordination for additional interventions will be coordinated with Eyerly Ball Community Mental Health Services, Orchard Place Child Guidance Center and other behavioral health agencies in central Iowa.

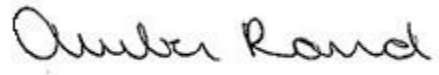
3. **Des Moines Area Religious Council (DMARC) Food Pantry Delivery Service** - DMARC is offering a delivery service to the most vulnerable in the community.

If you are unable to obtain food by either coming to the pantry or using a proxy then you can call for delivery. DMARC would ask that only those with health, transportation or other mitigating circumstances use this service.


You can call 1-833-DMARC-20 (1-833-362-7220) toll free. This number will be staffed by trained volunteers and staff from 9am – 12pm Monday-Friday. Deliveries are on a first come first serve basis, capacity will depend on the number of volunteers available.

These are unprecedented times for everyone and can be challenging to navigate. We encourage you to continue to utilize your own self-care plans and social support systems. As always, your child’s therapist or building supervisor are available to discuss your concerns or questions.

Sincerely,

Handwritten signature of Amber Rand in cursive script.

Amber Rand, LMHC, IAADC
Campus Vice President

Handwritten signature of Stephen R. Mandler in cursive script.

Dr. Stephen R. Mandler
Chief Medical Officer, Orchard Place
Board Certified in Child & Adolescent Psychiatry