



5/14/20

An Orchard Place Campus staff member has been diagnosed with COVID-19. The staff member had direct contact with our residents in Shiffler, Aliber and Bright Houses. If your child resides in one of those houses, we cannot be certain whether they have been exposed. We are following the Iowa Department of Public Health guidelines, the staff member is in self isolation at home, and will not return to work until they have completed the recommended isolation. We are in the process of thoroughly disinfecting the living units of this building.

Our healthcare staff is working closely with the Iowa Department of Public Health and Polk County Public Health to protect the health of all residents and staff. We will continue close monitoring of all campus residents and staff by taking temperatures twice daily and observing for respiratory symptoms.

We understand how hard this is especially when your child is not living in your home. Please understand we want to protect your child and will do our best to decrease the chances of COVID impacting your child.

We are asking you to follow public health recommendations to help protect our residents' and community's exposure to this virus. Please continue to observe appropriate infection control practices:

- Wash your hands;
- Cover your cough and sneezes;
- Maintain an appropriate social distance of at least six (6) feet;
- Do not shake hands or otherwise have physical contact with others;
- If you are ill or feeling under the weather, please let us know immediately.

**Orchard Place
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Orchard Place Campus
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Protecting your child's health and wellbeing, and that of our staff, remain our highest priority. We appreciate your help and understanding during this unprecedented time and situation.

If you have questions, contact your child's therapist or building supervisor for further guidance. All Orchard Place COVID parent information can also be found at <https://www.orchardplace.org/services/orchard-place-campus>.

Sincerely,

Amber Rand, LMHC, IAADC
Orchard Place Campus Vice President

Dr. Stephen R. Mandler
Chief Medical Officer, Orchard Place
Board Certified in Child and Adolescent
Psychiatry

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