



5/20/20

Dear Parents and Guardians-

Orchard Place continues to monitor the COVID-19 situation. You will continue to receive regular Orchard Place Campus updates via email as the situation evolves. You can also reference all parent communication on the Campus page of the Orchard Place website at: <https://www.orchardplace.org/services/orchard-place-campus>.

Here are today's COVID updates-

1. As mentioned yesterday, I have continued with daily contact with Polk County Health Department and Emergency Management regarding our need for COVID tests for campus youth and staff. Apparently there is an issue between county departments and the state in coordinating and being able to provide large scale testing to long-term care facilities of our size. Because this request has taken so long to be processed, it is now resulting in a meeting with high level government officials to resolve our issue later today. I have been told that we should have an answer to our request by Thursday.

I understand this is likely deeply frustrating to you as a parent of a resident here but please know it is equally frustrating to me as the agency director. This is why I continue to check in on this issue daily in hopes to garner an answer soon.

In the meantime, we have continued to encourage our staff to seek out testing through Test Iowa which several people have done so far. Thankfully these tests have been negative to this point. We also continue with twice daily temperature taking for youth and staff and continue to monitor youth for any other symptoms.

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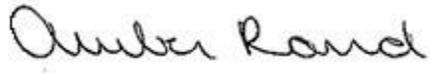
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As stated before, we will promptly notify you when we have more information regarding COVID testing for campus.

These are unprecedented times for everyone and can be challenging to navigate. We encourage you to continue to utilize your own self-care plans and social support systems. As always, your child's therapist or building supervisor are available to discuss your concerns or questions.

Sincerely,



Amber Rand, LMHC, IAADC
Campus Vice President



Dr. Stephen R. Mandler
Chief Medical Officer, Orchard Place
Board Certified in Child & Adolescent Psychiatry