

July 17, 2020



Dear Parents and Guardians,

Thank you for your patience and flexibility in how you have adapted to accessing our services. This letter is to inform you that we have made the difficult and important decision to scale back again on our in-person services and offer telehealth only for now. As I have stated previously, we continue to monitor the outbreak and assess staff and client safety as part of each new service delivery decision we make.

The increased community spread of COVID, along with the lack of a statewide systemic scientific intervention, increases our difficulty with keeping everyone safe in outpatient and community-based environments. We believe that Orchard Place needs to be part of the solution to stopping the spread and for now that means discontinuing the face-to-face services we started offering again.

Although we are disappointed with having to make this decision, we will carry on with telehealth and work alongside you to connect with your child(ren) using this method. We remain committed to the safety of our staff, the families we serve and our community.

If you have questions or concerns, please contact your child's caseworker. We look forward to continuing to serve your child and family.

Sincerely,

A handwritten signature in black ink that reads "Sonni Vierling". The signature is fluid and cursive, with a large loop at the end.

Sonni Vierling, MA  
Vice President  
PACE Center, Community-based Services  
Orchard Place