

March 19, 2020



Dear Parents and Guardians,

Orchard Place continues to monitor the constantly evolving global outbreak of COVID-19. The heightened risk level of this pandemic has caused Orchard Place to develop policies to eliminate exposure of all in-person contact. It is part of our deep commitment to the health and well-being of our families, staff and larger community that we believe it is necessary to take this significant step.

Effective immediately and for an undetermined amount of time, all PACE programs will implement the following risk mitigation strategies:

1. Suspension of all home visiting services in client homes. Your PACE worker will still use electronic means of communication such as telephone and email in lieu of face-to-face visits. This includes using phone contact for assessments, treatment planning, annual meetings, monitoring, and initial intake/enrollment meetings.
2. Building access restriction to clients and their families, as well as the public.

We are deeply sorry our services have to change so drastically. Please know we remain committed to providing support and services to you and your family, especially during these challenging times.

We will continue to communicate updates. If you have questions or concerns, please contact your child's caseworker. As always, we continue to prioritize the safety and security of all Orchard Place clients and their families.

Sincerely,

A handwritten signature in black ink, appearing to read "Sonni Vierling".

Sonni Vierling, MA  
Vice President  
PACE Center, Community-based Services  
Orchard Place