



3/19/20

Dear Parents and Guardians-

Orchard Place has continued to monitor the global outbreak of COVID-19, a respiratory illness caused by a new coronavirus. As expected the situation is evolving rapidly and has now been declared a pandemic with additional recommendations being issued by the Centers for Disease Control (CDC) daily.

You will continue to receive regular Orchard Place Campus via email as the situation continues to evolve. These updates will continue to come via email at this time. You can also reference all parent communication on the Campus page of the Orchard Place website at:

<https://www.orchardplace.org/services/orchard-place-campus>

Here are today's updates:

1. Thankfully, the Orchard Place campus has 6 acres of fantastic outdoor green space for the youth to utilize while practicing social distancing measures. We want to assure you we have limited youth off-campus activities to outside only and follow social distancing measures while doing so.
2. Our Campus Activities Department has scheduled daily fun activities for each unit to do on campus for this past week and the coming 3 weeks in order for kids to just be kids.
3. When you arrive to campus, either to pick up your child for a visit or to discharge your child from care, we ask that immediate caregivers only and no one under the age of 16 accompany you to the buildings.
4. While school is not session, you can certainly take your child any day of the week for your off-campus visits per your arrangement with your child's therapist. We understand not everyone is able to do off-campus visits during the week but want to remind you the youth's schedule is more flexible to allow for such.
5. Orchard Place has implemented CDC recommendations regarding screening and monitoring of youth fever and respiratory symptoms and are implementing precautions accordingly. If you have further questions regarding these procedures and precautions, please contact Campus Nursing at 515-287-9651.

Orchard Place
Administrative Office
2116 Grand Avenue
Des Moines, Iowa 50312
Phone: (515) 246-3514
Fax: (515) 246-3599

Orchard Place Campus
925 SW Porter Avenue
Des Moines, Iowa 50315
Phone: (515) 285-6781
Fax: (515) 287-9695

Child Guidance Center
808 Fifth Avenue
Des Moines, Iowa 50309
Phone: (515) 244-2267
Fax: (515) 244-1922

PACE Juvenile Center
620 Eighth Street
Des Moines, Iowa 50309
Phone: (515) 697-5700
Fax: (515) 697-5701

Orchard Place Foundation
925 SW Porter Avenue
Des Moines, Iowa 50315
Phone: (515) 287-9610
Fax: (515) 287-9695

United Way
of Central Iowa



Accredited by
The Joint Commission



6. We continue to examine alternative ways such as videoconferencing for you to have contact with your child while in-person, on-campus visits are restricted. We hope to have further details regarding this issue within this week. In the meantime, remember you can still call your child every day between 9a-8:30p.

These are unprecedented times for everyone and can be challenging to navigate. We encourage you to continue to utilize your own self-care plans and social support systems. As always, your child's therapist or building supervisor are available to discuss your concerns or questions.

Sincerely,

Amber Rand, LMHC, IAADC
Campus Vice President

Dr. Stephen R. Mandler
Chief Medical Officer, Orchard Place
Board Certified in Child and Adolescent
Psychiatry

Orchard Place
Administrative Office
2116 Grand Avenue
Des Moines, Iowa 50312
Phone: (515) 246-3514
Fax: (515) 246-3599

Orchard Place Campus
925 SW Porter Avenue
Des Moines, Iowa 50315
Phone: (515) 285-6781
Fax: (515) 287-9695

Child Guidance Center
808 Fifth Avenue
Des Moines, Iowa 50309
Phone: (515) 244-2267
Fax: (515) 244-1922

PACE Juvenile Center
620 Eighth Street
Des Moines, Iowa 50309
Phone: (515) 697-5700
Fax: (515) 697-5701

Orchard Place Foundation
925 SW Porter Avenue
Des Moines, Iowa 50315
Phone: (515) 287-9610
Fax: (515) 287-9695

United Way
of Central Iowa



Accredited by
The Joint Commission