



4/1/20

Dear Parents and Guardians-

Orchard Place has continued to monitor the global outbreak of COVID-19, a respiratory illness caused by a new coronavirus. As expected the situation is evolving rapidly and has now been declared a pandemic with additional recommendations being issued by the Centers for Disease Control (CDC) daily.

You will continue to receive regular Orchard Place Campus via email as the situation evolves. These updates will continue to come via email at this time. You can also reference all parent communication on the Campus page of the Orchard Place website at:

<https://www.orchardplace.org/services/orchard-place-campus>

Here are today's updates:

1. If you do not have internet access, below are some resources you can check out:
  - Companies who are providing free or discounted internet services: AT&T, Sprint, Verizon  
<https://www.orchardplace.org/articles-and-events/news/dr-stephen-mandler-orchard-place-chief-medical-officer-provides-an-update-on-coronavirus>  
<https://www.orchardplace.org/articles-and-events/news/dr-stephen-mandler-orchard-place-chief-medical-officer-provides-an-update-on-coronavirus>— You should contact the individual provider to discuss options
  - If you qualify for free or reduced-price lunch, you can sign up for broadband service from Mediacom at no cost for up to 60 days and about 10 dollars per month after that. The speed of the service was also increased to 25 megabits per second.

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Administrative Office**  
2116 Grand Ave  
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**Orchard Place Campus**  
925 SW Porter Avenue  
Des Moines, Iowa 50315  
Phone: (515) 285-6781  
Fax: (515) 287-9695

**Child Guidance Center**  
808 Fifth Avenue  
Des Moines, Iowa 50309  
Phone: (515) 244-2267  
Fax: (515) 244-1922

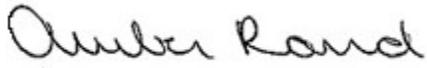
**PACE Juvenile Center**  
620 Eight Street  
Des Moines, Iowa 50309  
Phone: (515) 697-5700  
Fax: (515) 697-5701

**Orchard Place Foundation**  
925 SW Porter Avenue  
Des Moines, Iowa 50315  
Phone: (515) 287-9610  
Fax: (515) 287-9695

- Des Moines Public Libraries free Wi-Fi will still be available to the public even though their buildings are closed. If you are able to park close to one of the building you can still use their Wi-Fi
- 2. Our Chief Medical Officer, Dr. Stephen Mandler, has completed another video message for parents. Here is the link: <https://www.orchardplace.org/articles-and-events/news/dr-stephen-mandler-orchard-place-chief-medical-officer-provides-an-update-on-coronavirus->
- 3. We have developed the capacity for isolation areas on campus where we can safely treat youth with COVID symptoms while also maintaining the safety for the other campus youth. As stated before, we will encourage you to take your child home to recover if they develop COVID symptoms. But in the event this cannot be safely done, these isolation areas are ready for deployment at any time.

These are unprecedented times for everyone and can be challenging to navigate. We encourage you to continue to utilize your own self-care plans and social support systems. As always, your child's therapist or building supervisor are available to discuss your concerns or questions.

Sincerely,



Amber Rand, LMHC, IAADC  
Campus Vice President



Dr. Stephen R. Mandler  
Chief Medical Officer, Orchard Place  
Board Certified in Child and Adolescent  
Psychiatry